



NASHVILLE PROMISE ZONE



NASHVILLE PROMISE ZONE RESOURCE GUIDE

October 2021



AmeriCorps



THE MISSION OF THE
NASHVILLE PROMISE ZONE
(NPZ) IS TO FOSTER
INTENSIVE PARTNERSHIPS
AMONG NASHVILLE'S
ORGANIZATIONS THAT
SERVE HIGH-POVERTY
NEIGHBORHOODS, IMPROVE
THE **COLLECTIVE IMPACT** OF
THEIR SERVICE AND
ADDRESS REVITALIZATION IN
A COLLABORATIVE WAY.

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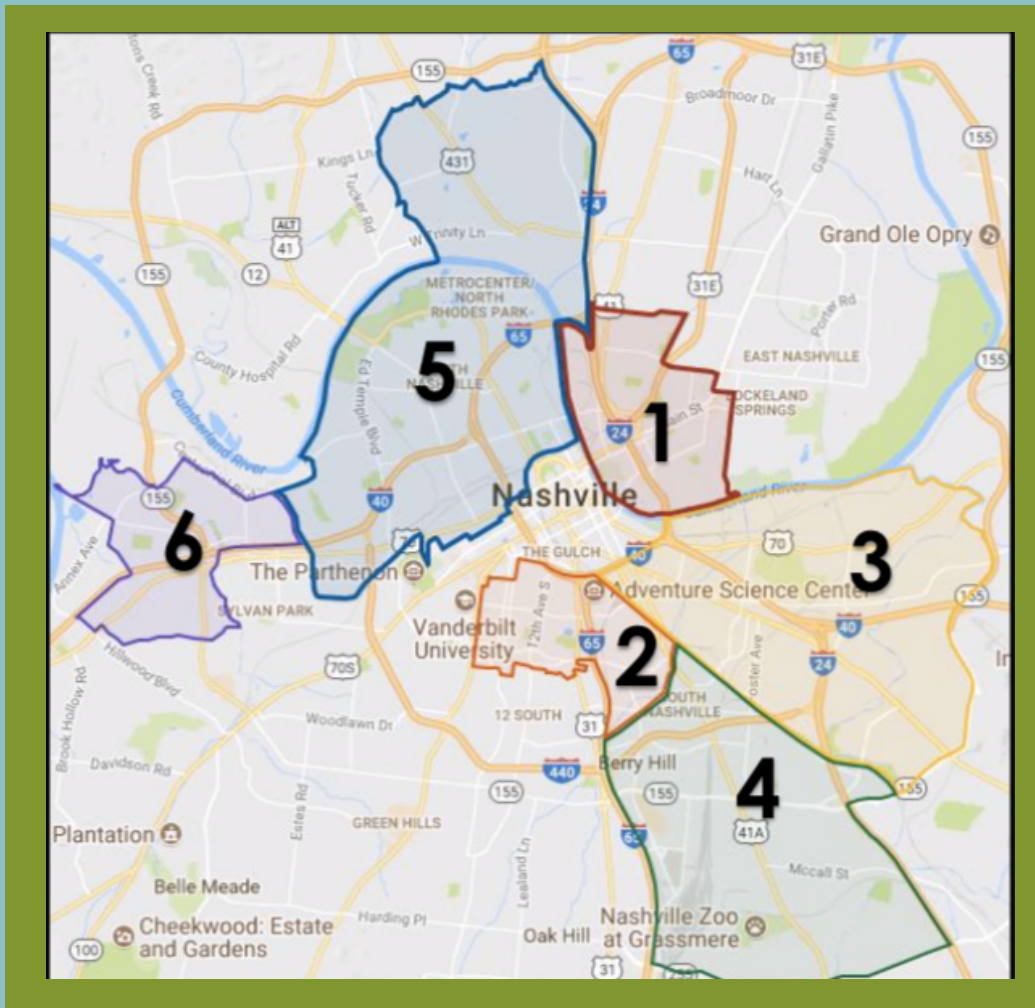
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NPZ OVERVIEW



NPZ PARTNERS AND SUBZONE CAPTAINS

OUR VISION:

To ensure access to safe and affordable neighborhoods, access to high-quality public education, access to transportation, infrastructure and high-quality jobs.

THE NPZ IS AN AREA OF SERVICE

The NPZ operates with the combined efforts of nearly 100 supporting partners from government, local institutions, nonprofits and community organizations and is broken into six subzones, each with its own captain.

Subzone 1 Captain: [Martha O'Bryan Center](#)
Subzone 2 Captain: [Edgehill Neighborhood Partnership](#)
Subzone 3 Captain: [Woodbine Community Organization](#)
Subzone 4 Captain: [Conexión Américas](#)
Subzone 5 Captain: [Urban League of Middle Tennessee](#)
Subzone 6 Captain: [St. Luke's Community House](#)

These subzone captains and supporting partners work together, with the help of federal resources, to provide needed resources in each subzone.

The AmeriCorps VISTA program is also key to the success of efforts in the NPZ. Under the guidance of MDHA staff, VISTA members and leaders help further the mission of the NPZ by helping the NPZ partners more effectively generate the commitment of private sector resources, encourage volunteer service at the local level and empower individuals and communities. AmeriCorps VISTA members also help MDHA staff distribute resources and materials to NPZ residents (*pictured right*).



Photo Credit: Theresa Laurence

Pictured: MDHA awarded \$273,376.56 in Community Development Block Grant (CDBG) funding to the United Way of Greater Nashville in 2016 to rehabilitate the McGruder Family Resource Center's (FRC) kitchen. FRC provides a "one-stop-shop" to NPZ residents living in North Nashville offering services like child care resources, financial literacy, insurance enrollment, financial and food assistance and much more. Previously, the FRC lacked a functioning kitchen which presented a barrier to program objectives being fully realized.



NPZ GOALS AND WORKGROUPS

NPZ residents face low post-secondary education levels, as well as infrastructure and safety concerns that make upward mobility, affordable housing and employment more difficult to obtain.

The NPZ partners address six primary goals:

- Increase access to quality affordable housing
- Create jobs
- Increase economic activity
- Improve educational opportunities
- Improve community infrastructure
- Reduce violent crime

Through the Promise Zone and the AmeriCorps VISTA programming, local organizations have received \$7 million in grant funding and have formed workgroups to collaborate on areas such as education, employment and housing.

- **Affordable Housing Workgroup Focus:** Preserve and increase access to affordable housing options for residents of the NPZ
- **Crime and Education Workgroup Focus:** Decrease violent crime within the NPZ and ensure children (pre-K to 12th grade) have quality early childhood experiences
- **Infrastructure Workgroup Focus:** Increase access and awareness of COVID-19 resources in transit-challenged communities within the NPZ
- **Jobs and Economic Development Workgroup Focus:** Support NPZ residents age 16 and older as they pursue degrees or certifications above a high school diploma that enable them to obtain middle-skill jobs and increase economic activity in the community

To learn more about the NPZ, visit <http://www.nashville-mdha.org/the-nashville-promise-zone/>



HOUSING RESOURCES

Metropolitan Development and Housing Agency

The Metropolitan Development and Housing Agency (MDHA) owns and operates more than 20 affordable housing properties in Nashville and administers the Section 8 Housing Choice Voucher Program, as well as Project-Based Vouchers for specific properties. Applications are accepted online only during waiting list open application periods. Waiting list openings are announced ahead of time on social media and MDHA's website. Most are first-come, first-served.

Phone: 615-252-8400

Website: www.nashville-mdha.org

Social Media: @NashvilleMDHA

MDHA's Community Development Department offers Home Repair and Weatherization programs available for qualified applicants.

Phone: 615-252-8500

Website: <http://www.nashville-mdha.org/home-repair-programs/>

Operation Stand Down Tennessee

Veterans experiencing homelessness may qualify for Operation Stand Down Tennessee's (OSDTN) Transitional Housing Program. The program provides a safe, structured, secure and supportive environment while coordinating access to OSDTN's, and their partners, resources to help Veterans establish a plan to secure stable housing and achieve their goals.

Phone: 615-248-1981

Website: <https://www.osdtm.org/supportive-services>

Woodbine Community Organization

Woodbine Community Organization offers homebuyer and homeowner education, single-family and multifamily rentals, shared housing, housing for purchase, money management classes and more.

Phone: 615-833-9580

Website: <https://www.woodbinecommunity.org/>

Urban Housing Solutions

Urban Housing Solutions (UHS) develops and maintains affordable housing units for working and low-income people in Nashville. UHS also provides residents with several support services.

Phone: 615-726-2696

Website: <https://www.urbanhousingolutions.org/>

New Level CDC

New Level CDC provides homebuyer's education, financial coaching, a matched savings program, and rental and purchasing options for homes.

Phone: 615-627-0347

Website: <https://newlevelcdc.org/>

Park Center Nashville

Park Center Nashville provides housing services for people who have mental illness and substance use disorders.

Phone: 615-242-3576

Website: <https://parkcenternashville.org/services/>

Habitat for Humanity of Greater Nashville

Habitat for Humanity of Greater Nashville helps families purchase and build affordable homes through a unique 'sweat-equity' mortgaging model. It also does home repairs for individuals over the age of 60.

Phone: 615-254-4663

Website: <https://www.habitatnashville.org/>

TNHousingSearch.org

TNHousingSearch.org is a website operated by the Tennessee Housing Development Agency (THDA) that offers thousands of detailed, up-to-date listings of apartments and homes for rent throughout Tennessee. The database specializes in helping people with special challenges, from affordability to disabilities to emergency housing.

Website: <https://tnhousingsearch.org/>

Affordable Housing Resources Inc.

Affordable Housing Resources (AHR) is a nonprofit that provides a range of services covering foreclosure prevention, homebuyer education, mortgage lending and new home construction. AHR is committed to providing homeownership opportunities for low- to moderate-income families.

Phone: 615-251-0025

Website: <https://ahrhousing.org/>

Oasis Center

Oasis Center's Emergency Shelter is a safe place for those 13 to 17 years old who are dealing with a really difficult situation at home or in school. After leaving the Shelter, Oasis helps the young person return to a safe home with a plan to keep up the positive changes.

Phone: 615-327-4455

Website: <https://oasiscenter.org/for-youth/emergency-shelter>

Open Table Nashville

The Open Table Nashville Resource Line serves as a way to connect community members with general outreach and resource information. Through it, Open Table Nashville can help people plan their next steps toward housing stability and other support.

Phone: 615-415-0141

Website: <http://opentablenashville.org/resource-line>

TENANT-SPECIFIC LEGAL RESOURCES

Legal Aid Society of Middle Tennessee & The Cumberland

Legal Aid Society is Tennessee's largest non-profit law firm. Thirty-two attorneys provide legal assistance in 48 counties. Hundreds of private attorneys provide pro bono services through the Volunteer Lawyers Program. They handle a broad range of cases to protect livelihood, health and safety of low-income families.

Phone: 1-800-238-1443

Website: <https://las.org/>

Tennessee Fair Housing Council

The Tennessee Fair Housing Council accepts cases from people who believe they have been treated differently because of their race, color, religion, national origin, sex, familial status or disability. In addition to receiving funds to enforce the Fair Housing Act, the Council has received funding from Davidson County that allows the Council to assist a few families who have landlord/tenant problems.

Phone: 615-874-2344

Website: <http://tennfairhousing.org/>

If You Rent a Place, Know Your Legal Rights and Duties

This 11-page booklet is a helpful guide to renters when navigating a relationship with their landlord. It specifies what the Uniform Residential Landlord-Tenant Act protects for Davidson County Renters.

Website: https://pdfhost.io/v/TLRcOLh5X_URLTAweb1016pdf.pdf



JOBS & ECONOMIC DEVELOPMENT RESOURCES

This is a collection of local and online resources to help residents gain employment. It includes resources on internet access, resume writing and job training resources.

PHONE ACCESS

Qualifying low-income individuals/households can apply for federally assisted phone service with proof of SNAP eligibility, Medicaid eligibility or low-income documentation.

Assurance Wireless

Apply for a free cell-phone and data plan.

Website: <https://www.assurancewireless.com/>

Access Wireless

Apply for a free talk/text/data plan (phone not included).

Website: <https://www.accesswireless.com/>

SafeLink Wireless

Apply for a free talk/text/data plan.

Website: <https://www.safelinkwireless.com>

INTERNET ACCESS

Qualifying low-income individuals/households can apply for affordable home internet access with proof of SNAP eligibility, Medicaid eligibility or low-income documentation.

Access from AT&T

Apply for \$10 per month home internet access.

Website: <https://www.att.com/internet/access/>

Internet Essentials from Comcast

Apply for \$10 per month home internet access plus access to public Xfinity WiFi hotspots.

Website: <https://internetessentials.com>

The Salvation Army

The Salvation Army Workplace Essentials and Hope Program is a Workplace Excellence, soft skills development program for individuals with a history of unemployment or barriers to employment. Participants will increase their knowledge of marketable essential workplace skills, develop their current life skills and career path. Participants may qualify for job placement and financial assistance.

Email: James.Smith@uss.salvationarmy.org

Website: www.salvationarmynashville.org

Community Care Fellowship

Community Care Fellowship's (CCF) first goal is always stabilization. They address hunger and hygiene, along with any immediate needs for counseling or other social services. After a guest has been stabilized, they offer transformational programs that target the systemic and cyclical nature of homelessness and poverty, such as gainful employment and career counseling.

Phone: 615-227-1953

Website: www.ccfnashville.org

Operation Stand Down Tennessee

Veterans looking to network or gain employment may make an appointment with a team member at Operation Stand Down Tennessee to discuss career resources and opportunities.

Phone : 615-248-1981

Email: careerservices@osdttn.org

Website: <https://www.osdttn.org/>



Safe Haven Family Shelter

Safe Haven Family Shelter offers housing, employment assistance programs and more to clients. To ensure that they match needs with resources more efficiently, Safe Haven Family Shelter only takes referrals and applications through Nashville's Coordinated Entry (CE).

Phone (CE): 615-862-6444

Website: <https://safehaven.org/>

Mid-Cumberland Workforce Services

In order to qualify for Title I Adult and Dislocated Worker Workforce Development services through Mid-Cumberland Workforce Services, a participant must be low-income, basic skills deficient, currently receiving public assistance, be unemployed to no fault of their own or meet another Workforce Innovation and Opportunity Act (WIOA) approved qualifier. Through the Youth CAN program, Mid-Cumberland Workforce Services assists out of school youth, ages 16-24, with educational, training, and career opportunities through various resources and supportive services.

Phone: 615-850-3920

Email: workforceservices@mchra.com

Website: www.mc-workforceservices.com

Goodwill Industries of Middle Tennessee

Career Solutions is the mission arm of Goodwill Industries of Middle Tennessee — helping thousands of Tennesseans each year find meaningful work and build careers through education classes, training programs and employment services.

Phone: 615-742-4151

Website: giveit2goodwill.org/careersolutions/

Nashville International Center for Empowerment

The Nashville International Center for Empowerment (NICE) Refugee Support Services (RSS) program focuses on assisting local refugees who have been in the United States for less than five years prepare for and obtain employment. This includes addressing barriers to employment, such as transportation and childcare while providing services such as job exploration support, resume assistance, job application assistance, referral services, job placement and follow up services.

Phone: 615-315-9681

Email: sarahl@empowernashville.org

Website: www.empowernashville.org

American Job Center Tennessee

American Job Center Tennessee offers digital labor market information, free Internet access, workshops, online talent banks, job placement, recruitment and training. Stop by your local center to get started today!

Phone: 615-253-8920

Address: 665 Mainstream Drive, Nashville, TN 37243

Website: https://nm-wb.com/images/AJC_Directory_of_Service.pdf

Nashville Career Advancement Center

The Nashville Career Advancement Center (NCAC) works with individuals age 14 and older to explore career options, decide on a direction, target a career or industry, then strategize and market oneself for the job search.

Phone: 615-862-8890

Website: <https://www.nashville.gov/departments/metro-action/nashville-career-advancement-center>

Workforce Essentials

Workforce Essentials offers a wide variety of resources, such as career readiness certification, drug testing and paternity testing, to help job seekers find employment and training services. Their high school equivalency program is designed to help participants quickly pass the HiSET exam, earn their diplomas and move ahead toward their goals.

Phone: 1-800-826-3177

Email: AEinfo@workforceessentials.com

Website: <https://workforceessentials.com/>

TRAINING & FUNDING FOR EDUCATION RESOURCES

Tennessee Promise

The Tennessee Promise is a last-dollar scholarship and mentoring program for students who graduate from an eligible high school, homeschool or earn a GED/HISET (prior to their 19th birthday) to use at any of the state's 13 community colleges, 27 colleges of applied technology, or other eligible institutions offering an associate's degree program.

Website: www.tn.gov/tnpromise.html

Tennessee Reconnect

Tennessee Reconnect is available to students who have not previously earned an associate or baccalaureate degree, are independent according to the Free Application for Federal Student Aid (FAFSA) rules and are enrolled part-time in an eligible program of study.

Website: <https://www.tn.gov/collegepays/money-for-college/state-of-tennessee-programs/tn-reconnect-grant.html>

Greater Nashville Technology Council

The Greater Nashville Technology Council's (NTC) NTC Foundation has launched Apprenti Tennessee. Apprenti Tennessee combines paid on-the-job training and education with placement in highly skilled, salary-competitive occupations. The program works with the tech industry to identify mid-tier jobs ready to be filled by highly competent people regardless of educational background.

Email: ApprentiTN@technologycouncil.com

Website: technologycouncil.com/apprentitn/

UpRise Nashville

UpRise Nashville is a career development program that provides training in highly sought-after skills along with leadership and personal development, to give Nashvillians a way to stop living paycheck to paycheck and launch a career.

Phone: 615-301-8440

Website: <https://uprisenashville.org/>

Catholic Charities Diocese of Nashville

Catholic Charities offers job training services through the Culinary Training Academy, an 8-week course preparing students to work in the hospitality industry, including hotels and restaurants, the Sewing Training Academy, which prepares students for skilled careers in industrial sewing and the Unidos in Banking training program, which offers job placement assistance for people interested in entering the banking industry.

Phone: 615-352-3087

Email: contact@cctenn.org

Website: <https://cctenn.org/causes/job-training/>

Nashville Opportunities Industrialization Center

Nashville Opportunities Industrialization Center (OIC) offers classes to everyone over the age of 17. There is no waiting list, and all classes and tests are free for students thanks to the support of generous donors. Upon completion of OIC's courses, graduates have improved their computer skills, learned or improved job skills, studied for and passed the HISET test, and/or received job placement.

Phone: 615-582-9286

Email: hfarrow@oicnashville.org

Address: 2013 25th Ave N., Nashville, TN 37208

Website: <http://oicnashville.org/>

The Contributor

The Contributor helps persons experiencing homelessness establish their own micro-businesses and work their way into housing through selling an award winning street paper. Training takes place three times per week, and participants only need to attend one training. After training, participants will leave with free papers, a Contributor badge, and a guide.

Trainings occur at 10 a.m. Monday, Wednesday and Friday at The Contributor Vendor Office at Downtown Presbyterian Church 154 Fifth Ave N. or 10 a.m. Thursdays at Room in the Inn at 705 Drexel St.

Website: <https://www.thecontributor.org/become-a-vendor.html>

Online Learning Resources

Linkedin Learning

Linkedin Learning offers thousands of video tutorials taught by industry experts that allow users to acquire software, creative and business skills.

Website: <https://library.nashville.org/research/databases/linkedin-learning>

Coursera

Coursera partners with more than 200 leading universities and companies to bring flexible, affordable, job-relevant online learning to individuals and organizations worldwide.

Website: <https://www.coursera.org/>

edX

edX is a mission-driven, massive open online course (MOOC) provider that partners with the world's leading universities and organizations to offer high-quality online courses to learners across the world.

Website: <https://www.edx.org>

Pivot Technology School

Pivot Technology School is a fully remote coding bootcamp program based out of Nashville, Tenn.

Website: <https://pivottechschool.com/>

CRIME PREVENTION & EDUCATION RESOURCES

TUTORING PROGRAMS

Martha O'Bryan Center

Martha O'Bryan Center provides elementary and middle school students attending Stratford, Maplewood, and McGavock cluster schools with out-of-school time tutoring and enrichment.

Phone: 615-254-1791, ext. 113

Email: cdykes@marthaobryan.org

Website: <https://marthaobryan.org/>

YMCA of Middle Tennessee

Y-Literacy helps students at elementary Metro Nashville Public Schools who are reading below their grade level gain confidence by increasing their reading comprehension and literacy skills through weekly free one-on-one tutoring.

Phone: 615-226-5577

Website: www.ymcamidtn.org/locations/y-cap-davidson/programs/ymca-literacy-program

Conexión Américas

Conexión Américas offers the Nashville After Zone Alliance program for middle school students at Metro Nashville Public Schools Middle Schools. This program is designed to engage Latino students in fun and exciting hands-on activities including culturally responsive literacy, arts, and science, while also providing tutoring and homework assistance.

Phone: 615-270-9252

Email: maria@conexionamericas.org

Website: www.conexionamericas.org/what-we-do/programs-and-services-for-latino-families/youth-development/

LITERACY GROUPS

Book'em

Through the Books for Nashville's Kids book distribution program, Book'em provides thousands of books to organizations that serve underprivileged youth up to 18 years old. If you serve economically disadvantaged youth in Davidson County and would like to request books, please visit their Request Books page for more information.

Website: <https://bookem-kids.org/request-books/>

Nashville Adult Literacy Council

The Nashville Adult Literacy Council is a nonprofit 501(c)(3) organization that teaches reading, writing, and English-speaking skills to adults.

Phone: 615-298-8060

Email: info@nashvilleliteracy.org

Website: <http://nashvilleliteracy.org>

PARENTING CLASSES

The Family Center

The Family Center's Positive Parenting... Plus! uses proven curriculum and methods to offer information, emotional support, skill building, and personal insights, helping moms, dads, or other family caregivers be the best parents possible.

Phone: 615-333-2644

Website: <https://www.familycentertn.org/our-programs/parenting-family-groups/>

Nurture the Next

Through the Nurturing Parenting and Healthy Families Tennessee programs, Nurture the Next offers free education and support to parents in their homes.

Phone: 615-383-0994

Website: <https://www.nurturethenext.org/>

MENTORING

Big Brothers Big Sisters of Middle Tennessee

Big Brothers Big Sisters of Middle Tennessee provides children facing adversity with strong and enduring, professionally supported one-on-one relationships that change their lives for the better.

Phone: 615-329-9191

Email: info@mentorakid.org

Website: <https://mentorakid.org/enroll-a-little/>

Martha O'Bryan Center

The Opportunity Now Re-Engagement Hub at the Martha O'Bryan Center re-engages young adults ages 17-24 who are disconnected from education or employment, acting as a one-stop shop for career coaching, soft skills development, peer support and career pathways.

Phone: 615-669-8619

Email: reengageatmobc@gmail.com

Website: <https://reengageatmobc.org/>

Metro Nashville Public Schools

Through the Academies of Nashville, Metro Nashville Public Schools (MNPS) gives students a choice of 35 different academies within the largest 12 neighborhood high schools offering a practical, hands-on approach to learning in fields that interest them, ranging from engineering to health care.

Phone: 615-259-4636

Email: Familyinfo@mnps.org

Website: mnps.org/learn/academics/academies-of-nashville

Oasis Center

Oasis Center is where young people can find a safe place to talk and get some help figuring things out. They have experience helping young people and families deal with difficult situations.

Phone: 615-327-4455

Website: <https://oasiscenter.org/for-youth/clinical-counseling>

PARENT RESOURCES

Conexión Américas

During the six to nine week Parents as Partners series, Conexión Américas and a team of Latino parent volunteers deliver workshops to promote an effective partnership between Latino parents and MNPS schools, to ultimately improve children's academic achievement.

Phone: 615-270-9252

Website:

www.conexionamericas.org/what-we-do/programs-and-services-for-latino-families/parents-as-partners/

Khan Academy

Created by experts, Khan Academy's library of trusted, standards-aligned practice and lessons covers math kindergarten through 12th grade through early college, grammar, science, history, AP®, SAT®, and more. It's all free for learners and teachers.

Website: <https://www.khanacademy.org/>

St. Luke's Community House

St. Luke's Community House's Family Empowerment Program focuses on employment, education of adults and children, housing stability, increasing financial capability, building social capital and improving the health and well-being of the family. There is a possibility for moderate financial assistance.

Phone: 615-610-5206

Email: beth.leyhue@stlch.org

Website: stlch.org/familyempowerment

EMERGENCY ASSISTANCE

Metropolitan Action Commission of Nashville and Davidson County

The Metropolitan Action Commission (MAC) administers the emergency program for the county as a part of its HOPE (Housing, Opportunity, Partnership and Employment) Program. The housing assistance helps renters impacted by COVID-19 catch up on past due payments that are behind as much as 12 months.

Phone: 615-862-7368

Website: hope.nashville.gov

MAC's Low Income Home Energy Assistance Program (LIHEAP) provides eligible Davidson County Residents assistance with payments of Electric, Gas, Propane or other energy resource bills.

Phone: 615-862-8860

Website: <https://www.nashville.gov/departments/metro-action/community-programs/utility-assistance-program>

Catholic Charities Diocese of Nashville

Catholic Charities Diocese of Nashville provides emergency assistance to individuals and families experiencing a crisis. Typical assistance can include: overdue rent payments, overdue utility payments, help finding temporary housing and more.

Phone: 615-352-3087

Website: <https://cctenn.org/causes/emergency-assistance/>

Ladies of Charity Nashville

The Ladies of Charity organization strives to serve all residents of Davidson county with food, or financial help if they are experiencing a hardship in their life.

Phone: 615-327-3430

Website: <https://www.ladiesofcharitynashville.org/>

NeedLink Nashville

NeedLink Nashville helps families, seniors and people facing an unexpected crisis to avoid homelessness and stay connected to power, water and natural gas service. The online application for rent and utility assistance is open every Monday at 8 a.m. It remains open only until NeedLink Nashville has received the maximum amount of applications that may be processed in one week. It is recommend to apply as close to 8 a.m. as possible.

Phone: 615-269-6835

Website: <https://www.needlink.org/get-help>

Nashville CARES

Nashville CARES offers people living with HIV/AIDS and their families a unique combination of services, resources and referrals, including short-term financial help for rent, utility deposits and/or bills, to help with the challenges of the disease.

Phone: 615-259-4866

Email: info@nashvillecares.org

Website: <https://www.nashvillecares.org/>

Rooftop Foundation

The Rooftop Foundation provides emergency rental or mortgage assistance to residents of Davidson County through a partnership with local congregations. In order to apply, the individual or family must have experienced an unexpected financial hardship that created the inability to pay the rent/mortgage/utility and must be able to document the hardship, among other qualifications. Applications are open every Monday at 8 a.m. and close on Wednesday at 5 p.m.

Phone: 615-485-5920

Email: info@rooftopnashville.org

Website: <http://rooftopnashville.org/get-help>

Metro Water Services

Metro Water Services customers who have found themselves experiencing financial hardship are encouraged to request a payment plan for current outstanding balances.

Phone: 615-862-4600

Email: MWS.online@nashville.gov

Website: <https://www.nashville.gov/departments/water>

ADDITIONAL RESOURCES

Second Harvest Food Bank of Middle Tennessee

Second Harvest Food Bank of Middle Tennessee provides a central distribution center for companies, groups, and individuals who wished to help provide food for hungry people in Middle Tennessee. On its website, it provides a food bank database for those in need to find a distribution location near them.

Website: <https://www.secondharvestmidtn.org/get-help/>

United Way of Greater Nashville

The United Way of Greater Nashville's 211 Helpline is a 24/7, 365-day information and referral help line that provides individuals in need with help in times of crisis and beyond.

Phone: 211

Email: info@rooftopnashville.org

Website: <https://www.unitedway.greaternashville.org/211-helpline/>

COVID-19 VACCINATIONS

Everyone 12 years of age and older is now eligible to get a COVID-19 vaccination. Select groups are also eligible for a booster dose. Find appointments on vaccines.gov or call **1-800-232-0233** for more information.