



NASHVILLE PROMISE ZONE

NASHVILLE PROMISE ZONE RESOURCE GUIDE



AmeriCorps

TABLE OF CONTENTS

Promise Zone Overview

Partners and Subzone Captains

Theory of Change

Promise Zone Goals

Community Needs Assessment

Resource Lists

Affordable Housing

Jobs & Economic Development

Crime Prevention & Education

Community Infrastructure



THE NASHVILLE PROMISE
ZONE FOSTERS **INTENSIVE**
PARTNERSHIPS AMONG
NASHVILLE'S
ORGANIZATIONS THAT
SERVE HIGH-POVERTY
NEIGHBORHOODS,
IMPROVE THE **COLLECTIVE**
IMPACT OF THEIR SERVICE,
AND **ADDRESS**
REVITALIZATION IN A
COLLABORATIVE WAY.



NASHVILLE PROMISE ZONE OVERVIEW

The mission of the Nashville Promise Zone (NPZ) is to foster intensive partnerships among Nashville's organizations that serve high poverty neighborhoods, improve the collective impact of their service and address revitalization in a collaborative way.

The Nashville Promise Zone (NPZ) is 1 of 22 Promise Zones across the U.S. and Puerto Rico. The PZ program was created by the Obama Administration; through the U.S. Department of Housing and Urban Development.



The NPZ is a geographical federal designation of 46 sq. mi. surrounding the areas of Nashville with the highest concentrations of poverty. In several of these developments, more than half of households report zero income, and overall the NPZ reports a poverty rate of 37.61%.

OUR PARTNERS AND SUBZONE CAPTAINS



NASHVILLE PROMISE ZONE

OUR VISION:

To ensure access to safe and affordable neighborhoods; access to high-quality public education; access to transportation and infrastructure; and access to high-quality jobs.

40 CENSUS TRACTS

46 SQUARE MILES

121,470 TOTAL RESIDENTS

37.61% POVERTY RATE

14.08% UNEMPLOYMENT RATE



THE NPZ IS AN AREA OF SERVICE

The NPZ operates with the combined efforts of more than 88 supporting partners, and is broken into six subzones, each with its own captain. Subzone Captains meet regularly to ensure data driven, collaborative work across the NPZ to tackle: Affordable Housing, Community Infrastructure, Crime, Economic Opportunity, Education, and Jobs.

- Subzone 1 Captain:** [Martha O'Bryan Center](#)
- Subzone 2 Captain:** [Edgehill Neighborhood Partnership](#)
- Subzone 3 Captain:** [Woodbine Community Organization](#)
- Subzone 4 Captain:** [Conexión Américas](#)
- Subzone 5 Captain:** [Urban League of Middle Tennessee](#)
- Subzone 6 Captain:** [St. Luke's Community House](#)

These subzone captains and more than 88 supporting partners from government, local institutions, nonprofits and community organizations work together, with the help of federal resources, to provide needed resources in each subzone.



PROMISE ZONE GOALS

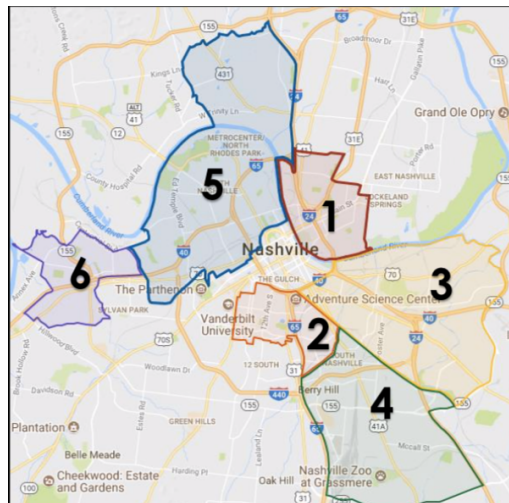
The Promise Zone, housed under the Metropolitan Housing Development Authority (MDHA) is working in partnership with six implementation partners or Subzone Captains and more than 88 supporting partners from government, local institutions, nonprofits, and community organizations. These promise zone partners have come together to undertake a collaborative effort to socially and economically transform the community.

MDHA and its partners have identified the following six goals to improve the quality of life and accelerate revitalization in Nashville through its work and outreach:

1. Increase Access to Affordable Housing
2. Create Jobs
3. Expand Educational Opportunities
4. Reduce Violent Crime
5. Spur Economic Activity
6. Improve Community Infrastructure

COMMUNITY NEEDS ASSESSMENT

During the development of this resource guide, and over the course of the service term, a community needs assessment was distributed among a sample group of promise zone residents to gain insights into community needs when dealing with the COVID-19 Pandemic. This assessment spurred the creation of the resource guide to best address these needs and provide access to information that aligns with the Nashville Promise Zone goals.



COMMUNITY NEEDS ASSESSMENT TAKEAWAYS & HIGHLIGHTS

AFFORDABLE HOUSING

100%

of participants were renters, mostly of apartments. Rent usually costs more than **30%** of monthly income, and renters are struggling to pay rent currently.

CHILDCARE & EDUCATION



95%

of participants think their neighborhood does not have local, affordable daycare options, and most are not aware of resources; **58%** of residents DO NOT believe their children are receiving a quality education.

CRIME & NEIGHBORHOOD SAFETY

100%

of participants were renters who did not feel safe walking in their neighborhood at night. **All respondents** believed that increased security systems and additional cameras were important to making their neighborhood safer.

HEALTH & HEALTHCARE

Only **15%** of participants receive mental health services; **30%** of participants said they did not have medical services, doctors, or healthcare clinics in their neighborhood .



INFORMATION TECHNOLOGY



59%

of MDHA high-rise tower properties for elderly and disabled participants don't have internet access and ranked telecommunications as their **second least** accessible resource during the lockdown.

TRANSPORTATION & EMPLOYMENT

22%

of Senior Tower participants had their mode of transportation changed as a result of the COVID-19 pandemic, mostly due to **fear of contracting the virus** on public transportation or ride-sharing.



LIST OF RESOURCES



The following is the list of resources that are aimed at assisting residents in the areas they identified as high priorities. Please utilize these resources or share with anyone you know in need of assistance by clicking on the website links below.

AFFORDABLE HOUSING RESOURCES

Operation Stand Down Tennessee: OSDTN provides and connects Veterans and their families with comprehensive resources focused on transition, employment, housing, benefits, peer engagement, volunteerism and connection to the community. Provides transitional housing and bill assistance to Veterans.

Phone: (615)-248-1981

Website: <https://www.osdtm.org/supportive-services>

Rooftop Nashville: Rooftop Nashville is an organization that assists with rental and mortgage payments for residents of Davidson County. Applications are processed through partner churches.

Phone: (615)-485-5920

Website: <http://rooftopnashville.org/mission>

TENANT SPECIFIC RESOURCES

Red Door Collective: Red Door Collective is a housing justice group formed in 2020 that helps connect renters to legal assistance, organize, and tracks Davidson County Eviction Data.

Phone: (615)-398-2859

Website: <https://reddoorcollective.org/about>

LEGACY Community Court: An initiative piloted by Judge Rachel Bell aiming to mitigate and mediate the number of COVID-19 related evictions; if you are facing eviction due to nonpayment and have lost payment due to COVID, it is pertinent that you reach out to this resource to see if your case can be mediated.

Phone: (615)-862-8341

Website: <https://gscourt.nashville.gov/about-us/judges/division-viii-judge-rachel-l-bell/l-e-g-a-c-y-housing-resource-diversionary-court-and-program/>

Know Your Rights Literature:

CDC Moratorium Declaration: This is the most recent moratorium for renters for COVID-19, Tenants must make a declaration to their landlord and meet the obligations required to be protected from eviction

Website: https://www.cdc.gov/coronavirus/2019-ncov/downloads/EvictionDeclare_d508.pdf

Tenant's Know Your Rights Booklet: This 11 page booklet is a helpful guide to renter's when navigating a relationship for their landlords, it specifies what the Uniform Residential Landlord-Tenant Act protects for Davidson County Renters.

Website: https://pdfhost.io/v/TLRcOLh5X_URLTAweb1016pdf.pdf

GENERAL HOUSING RESOURCES

Woodbine Community Organization: Woodbine offers homebuyer and homeowner education, single-family and multifamily rentals, shared housing, housing for purchase, money management classes, and more.

Phone: (615)-833-9580

Website: <https://www.woodbinecommunity.org/>

Urban Housing Solutions: Urban Housing Solutions develops and maintains affordable housing units for working and low-income people in Nashville. UHS also provides residents with several support services.

Phone: (615)-726-2696

Website: <https://www.urbanhousingsolutions.org/>

New Level CDC: New Level CDC provides homebuyer's education, financial coaching, a matched savings program, and rental and purchasing options for homes.

Phone: (615)-627-0347

Website: <https://newlevelcdc.org/>

Affordable Housing Resources, inc: Affordable Housing Resources is a nonprofit that provides a range of services covering: foreclosure prevention, homebuyer education, mortgage lending, and new home construction.

Phone: (615)-251-0025

Website: <https://ahrhousing.org/>

Metropolitan Development and Housing Agency: The MDHA's Community Development Department has Housing Repair and Home Weatherization programs available for qualified applicants.

Phone: (615)-252-8400

Website: <http://www.nashville-mdha.org/> and [Weatherization Assistance](#)

Open Table Nashville: Open Table Nashville is a non-profit, interfaith community that disrupts cycles of poverty, journeys with the marginalized and provides education about issues of homelessness. Provides poverty and homelessness education, housing retention services, and is working to build the Village at Glenciff community, a bridge housing community. Open Table also works on advocating for affordable and equitable housing.

Phone: (615)-415-0141

Website: <https://opentablenashville.org/>

Tennessee Fair Housing Council: The Tennessee Fair Housing Council's mission is the elimination of housing discrimination in Tennessee. The Tennessee Fair Housing Council accepts cases from people who believe they have been treated differently because of their race, color, religion, national origin, sex, familial status, or disability. Accepts cases from select counties in Middle Tennessee.

Phone: (615)-874-2344

Website: <http://tennfairhousing.org/home>

Oasis Center: Oasis Center provides a diverse array of services for Nashville Youth including Street Outreach, Emergency Shelter, and Rapid Rehousing.

Phone: (615)-327-4455

Website: <https://oasiscenter.org/about>

Park Center Nashville: Park Center provides housing services to people diagnosed with mental illnesses ranging from: Emerging Adult Housing, Homeless Outreach, and supported and independent Residential Housing Services including a Homeless Shelter for women.

Phone: (615)-242-3576

Website: <https://parkcenternashville.org/>

Habitat for Humanity of Greater Nashville: Habitat for Humanity helps families purchase and build affordable homes through a unique 'sweat-equity' mortgaging model. It also does home repairs for individuals over the age of 60.

Phone: (615)-254-4663

Website: <https://www.habitatnashville.org/>

Rental Housing Counseling Provided by Woodbine Community Organization in Partnership With MDHA: This counseling opportunity covers financial literacy, housing education and goal setting for renters.

Email Contact: dhill@woodbinecommunity.org

Tennessee Housing Development Agency: The THDA is the state of Tennessee's housing finance agency. THDA was created to promote the production of more affordable new housing units for very low, low and moderate-income individuals and families.

Phone: (615)-815-2200

Website: <https://thda.org/>



JOBS & ECONOMIC DEVELOPMENT RESOURCES

This is a collection of local and online resources to help residents gain employment. It includes resources on internet access, resume writing, and job training resources. Click the links below to access each resource.

PHONE ACCESS

Online Resources

Qualifying low-income individuals/households can apply for federally assisted phone service with proof of SNAP eligibility, Medicaid eligibility, or low-income documentation.

[Assurance Wireless](#)

Apply for a free cell-phone and data plan

[Access Wireless](#)

Apply for a free talk/text/data plan (phone not included)

[SafeLink Wireless](#)

Apply for a free talk/text/data plan

INTERNET ACCESS

Online Resources

Qualifying low-income individuals/households can apply for affordable home internet access with proof of SNAP eligibility, Medicaid eligibility, or low-income documentation.

[Access from AT&T](#)

Apply for \$10/month home internet access

[Internet Essentials from Comcast](#)

Apply for \$10/month home internet access plus access to public Xfinity WiFi hotspots

[The Salvation Army Workplace Essentials and Hope Program](#)

The Quality of Life Learning Center program is designed to support participants through supportive case management. In partnership with a case manager, participants develop a personalized Action Plan with a focus on overcoming the barriers that lead to crisis and poverty. The participants set goals in employment, career/education development, financial stability, housing stability and health care.

Berry Street Corps

225 Berry Street
Nashville, TN 37207-5959
615-242-0411

Career Counselling and Gainful Employment through Community Care Fellowship

There are **zero barriers** to accessing services.

Career Counseling- Job skills training, resume writing, and connection to employers

Gainful Employment- Partnerships with Unlocked and Big Al's Mowing provide gainful employment for women and men

511 South 8th Street
Nashville, TN 37211
(615) 227-1953

Operation Stand Down

Veterans Only

Resume, Networking and Interview Preparation, Recruit Military Job Board, OSDT Partner Resources, Networking Opportunities, Career Fairs and Webinars, IT Training Resources, and Transportation Resources.

1125 12th Ave S.
Nashville, TN 37203
615-248-1981



Employment Assistance through Safe Haven Family Shelter

Career assessment, Identification of employment barriers, Resume writing, Interview skills, Dress for Success, Job skills training, Job searching strategies, and Employment follow-up

1234 3rd Avenue South
Nashville, TN 37210
615-256-8195

Mid-Cumberland Workforce Services

Youth Can-provides the financial and educational help the eligible youth need to receive a high school diploma, high school equivalency diploma, postsecondary diploma, or other qualified credentials, Basic career services, individualized career services, and follow-up services for adults, youth and dislocated workers.

1101 Kermit Dr., STE. 300,
Nashville, TN 37217
615-850-3920

Goodwill Career Solutions

Virtual Classes & Computer Basics Classes

937 Herman Street
Nashville, TN 37208
(615) 742-4151

Workforce Preparation Program through N.I.C.E.

Focuses on assisting local refugees who have been in the United States for less than five years prepare for and obtain employment, Resume Assistance, Skills Bank & Interest Inventory, Job Application Assistance, Referral Services, Employer Partner Relations, and Job Placement Services

417 Welshwood Drive, Ste. 100
Nashville, TN 37211
(615) 315-9681

Urban League of Middle Tennessee

Workforce Development, Job Training, Job Board

50 Vantage Way, Suite 201,
Nashville, Tennessee 37228
615-254-0525

Middle Tennessee Workforce Development Board

Interview, Job Search, Introductory Computer Skills, and Credit & Money Management Workshops

665 Mainstream Dr
Nashville, TN 37243
(615) 253-8920

Nashville Career Advancement Center

Provides individuals aged 14 and older with increased access to sustainable career pathways, connects job seekers to employers, training and counseling at any career stage, and strengthens local businesses by preparing a workforce that reflects the skill demands of area employers

1417 Murfreesboro Pike
PO Box 196300
Nashville TN 37219
615-862-8890

TRAINING & FUNDING FOR EDUCATION

Tennessee Promise

A last-dollar scholarship and mentoring program for students who graduate from an eligible high school, homeschool, or earn a GED/HISET (prior to their 19th birthday) to use at any of the state's 13 community colleges, 27 colleges of applied technology, or other eligible institutions offering an associate's degree program

TN Reconnect

A last-dollar scholarship for adults to earn an associate degree or technical certificate without having to pay tuition or mandatory fees

Online Resources

Lynda.com

Learn marketing, programming, and more free through the Nashville Public Library

Class Central

Collection of top online courses in a variety of subjects and career fields

Coursera

Online platform for classes from a variety of institutions in a variety of subjects

EdX

Online platform for classes from a variety of institutions in a variety of subjects

Pivot Tech School

Online Coding Bootcamps in Software Development, Cyber Security, and Data Analytics

Apprenti Tennessee through Nashville Technology Council

Combines paid on-the-job training and education with placement in highly skilled, salary-competitive occupations and works with the tech industry to identify mid-tier jobs ready to be filled by highly competent people regardless of educational background

500 Interstate Blvd. S, Suite 400
Nashville, TN 37210
ApprentiTN@technologycouncil.com
615-873-1284

Goodwill Career Solutions

Construction and Weatherization Training Program- 4 week course with stipend, certificate upon completion, Google IT Support Professional Certificate- 12 week program, full scholarships available
Google IT Automation with Python Professional Certificate-6 course certification for IT Support graduates
Custodial Program, Forklift Program, Call Center Training Program- 4 week course, certificate upon completion.

937 Herman Street
Nashville, TN 37208
(615) 742-4151

Nashville OIC

Partners with other organizations to give those 17+ old career training and HiSet completion

Location: 2013 25th Ave North,
Nashville, TN 37208
Phone: (615) 582-9286

Express Employment Professionals

Strive to assist individuals in finding fulfilling work that aligns with their professional and personal goals through job placement in professional, light industrial, and office services positions, as well as other fields. (Full-time, part-time and temporary roles)

Location: 2286 Rosa L. Parks Blvd,
Nashville, Tn 37228
Phone: 615-313-3690

Workforce Development through McGruder Family Resource Center

Sewing Training Academy-teaches sewing skills for the fashion and textiles industries
Unidos in Banking- provides training for entry-level banking center positions for people able to speak Spanish and other languages. Culinary Training Academy- offers professional kitchen training in a full commercial kitchen environment. Graduates are restaurant-ready after completing the eight-week course.

2013 25th Avenue North
Nashville, TN 37208
(615) 242-1554

Goodwill Career Solutions

Virtual Classes & Computer Basics Classes

937 Herman Street
Nashville, TN 37208
(615) 742-4151

Uprise Nashville

A career development program that provides training in highly sought-after skills along with leadership and personal development

235 White Bridge Pike
Nashville, TN 37209
615-301-8440

CRIME PREVENTION & EDUCATION RESOURCES -- click titles for website

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NASHVILLE PROMISE ZONE

TUTORING PROGRAMS

Learning Lab Nashville

Provides tutoring and assessments
2416 21st Ave S Suite 100,
Nashville TN 37212
Phone: (615) 321-7272

Stepping Stone Tutoring Center

Provides online tutoring summer programs, test prep, back to the basics reading program math programs, and more
Phone: (615) 450-6652
info@steppingstone.com

Thrive Tutoring

Is a 24hr service that provides in-home tutoring to help with teaching, reading, writing, and other various topics
Phone: (615) 398-1171
info@thrivetutoring.org

PARENTING CLASSES

YWCA

The YWCA provides parenting classes
1608 Woodmont Blvd,
Nashville, TN 37215
Phone: (615) 269-9922
information@ywcanashville.com

The Family Center

Breaking multigenerational cycles of child abuse, neglect, & trauma.
139 Thompson Ln,
Nashville, TN 37211
Phone: (615) 333-2644

Life Bridge Parenting Classes

Educating, challenging & inspiring individuals & families towards personal growth.
1201A 7th Ave North
Nashville, TN 37208
Phone: (866) 834-5433

LITERACY GROUPS

Nashville Propel

Nashville Based Literacy advocacy for both parents and students
615 Main Street
Nashville, TN 37206

Phone: Sonya Thomas (615) 509-1916
nashvillepropelparents@gmail.com

Book'em - Book Distribution

Distribute books while accomplishing the mission is to ignite children's passion for reading.
161 Rains Ave
Nashville, TN 37203

Phone: (615) 255-1820
<http://www.bookem-kids.org>

Nashville Adult Literacy Council

The Council is serving and helping adults read and succeed
West Nashville office:
The Cohn School
4805 Park Ave, Suite 305
Nashville TN 37209

Phone: (615) 298-8060
info@nashvilleliteracy.org

CRIME PREVENTION & EDUCATION RESOURCES (cont.) -- click titles for website

MENTORING

[Big Brothers Big Sisters of Middle Tennessee](#)

Providing children facing diversity with strong and enduring, professionally supported one-on-one relationships that change their lives for the better.

1704 Charlotte Ave Suite 130,
Nashville TN 37203

Phone: (615) 329-9191
info@mentorakid.org

[G.A.N.G & G.I.F.T](#)

Fulfilling its mission is to lead by example, exemplifying God's Love, faith, truth, family values, and Morals. To be role models, servants, and true pillars in the community.

1032 Monroe Street
Nashville, TN 37208

Phone: (615) 636-0112

[Martha O'Bryan Center Re-Engagement HUB](#)

Program re-engages young adults ages 17-24 who are disconnected from education or employment.

711 South 7th Street
Nashville TN 37206

Phone: (615) 259-4636

[Metro Nashville Public Schools provide virtual parent playbook, info on schools, academies and support, careers, and information on the Board of Education.](#)

2601 Bransford Avenue
Nashville TN 37204

Phone: (615) 259-4636

JOB READINESS CENTERS/ ORGANIZATIONS

[UpRise Nashville](#)

(615) 216-0968

[American Job Center](#)

(615) 850-3920

[TN Department of Labor & Workforce Development](#)

(844)224-5818

[Express Employment Professionals](#)

(615) 313-3690

TEACHING RESOURCES FOR PARENTS

[Khan Academy](#)

[The College Board](#)

[National Education Association](#)

[Scholastics](#)

[Conexión Américas Padres Comprometidos / Parents as Partners Program](#)

Mentoring Latino parents to be engaged in their children's education for academic success and to reclaim their role as their child's first and most important teacher.

2195 Nolensville Pike Nashville, TN 37211

Phone: (615) 320-5152

Email: info@conexionamericas.org



COMMUNITY INFRASTRUCTURE RESOURCES (cont.) -- click titles for website

[Ladies of Charity Welfare Agency, Inc.](#)

Offers financial assistance for expenses such as utility and heating bills, medications, and they provide other aid.

Phone: (615) 327-3430

[Needlink Nashville](#)

Provides limited rent & utility bill assistance for needy families in Nashville and the surrounding area. Priority for grants is for seniors, single mothers, and the disabled.

1600 56th Avenue North

Nashville, TN 37209

Phone: (615) 269-6835.

[North Nashville Outreach](#)

North Nashville residents can receive assistance, primarily with electric bills.

2209 Buchanan St,

Nashville, TN 37208

615) 242-1554

[Nashville CARES](#)

Davidson County residents that are living with HIV/AIDS, there may be financial aid for paying mortgages, rent, utilities, or security deposits. The applicant needs to be an existing client first, so they should seek other support from CARES.

633 Thompson Lane

Nashville, TN 37204

Phone: (800) 845-4266

[Rooftop Foundation](#)

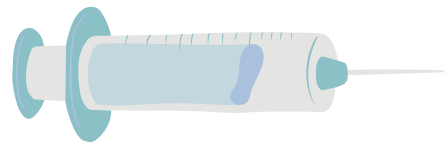
Focusing on offering rent or mortgage help, and funds for utility bills (if you are on Section 8 housing). Currently, at most \$300 will be provided for paying rent or housing expenses, provided you meet other qualifications that are in place by this Davidson County non-profit agency.

3511 Gallatin Rd., Suite 202

Nashville, TN 37216

Phone: (615) 541-9783

COVID-19 VACCINATIONS



Another key aspect of community infrastructure during this pandemic is the focus of getting everyone vaccinations to slow the spread of the Coronavirus disease and usher us back into some sense of normalcy.

Everyone 12 years of age and older is now eligible to get a COVID-19 vaccination. Find an appointments on [vaccines.gov](https://www.vaccines.gov) or Call **1-800-232-0233** for more information.

If you would like to speak to MDHA's designated COVID-19 Navigator, please contact Paige Hopkins at **(615) 587-1350** and she will work with you to schedule an appointment to receive your FREE vaccination.



Nashville residents care deeply about the infrastructure that they depend on for safety, transportation, education, and other features important to daily life. Infrastructure can be defined as the necessary physical and organizational structures required to maintain the operation of society. Examples include streets and highways, streetlights, and power and water supplies (like METRO Water and NES).

In the wake of the COVID-19 Pandemic, there have been many immediate changes to daily lives that may require prioritization of different infrastructure needs. The purpose of this chapter is to inform the community of resources and organizations to address community infrastructure.

UTILITY ASSISTANCE

[Metro Water Services](#)

For Customers who have found themselves experiencing financial hardship are encouraged to request a payment plan for outstanding balances by calling:

Phone: **615-862-4600**

[St. Luke's Community House \(NPZ Subzone Captain\)](#)

With helping about 15,000 people per year, the goal of St. Luke's is to provide solutions and resources for some of the key issues that challenge both the stability as well as the welfare of working and low-income families.

Phone: (615) 350-7893

[Metro Action Commission and Mid-Cumberland Community Action Agency](#)

Both have programs and can refer people to grants and ways to get direct financial assistance. The cash grants and funds are available to help people pay rent, utility bills, property taxes, rent and even their monthly mortgage.

A separate program can even offer access to grants to pay for some medical costs, such as prescription drugs. There is also a special program for seniors. Contact the Metropolitan Action Commission and ask about the grants and referrals.

1624 Fifth Ave. N

Nashville, TN 37023

Phone: 615-862-8860

[Catholic Charities of Tennessee, Inc.](#)

Assisting people in need regardless of their religion. Some of the services they can offer include financial assistance and cash grants for paying utility bills and housing expenses, counseling, and emergency food aid.

Phone: (615) 352-3087.

[Old Hickory Christian Community Outreach](#)

Some of the services offered include Emergency Assistance for paying utilities and food aid.

Phone: (615) 847-4996