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## METROPOLITAN DEVELOPMENT AND HOUSING AGENCY (MDHA) HUMAN RESOURCES DIVISION EMPLOYMENT OPPORTUNITY

MDHA is a non-profit, public agency serving Nashville and Davidson County. Its mission is to create affordable housing opportunities for Nashvillians, nurture our neighborhoods and build a greater downtown.

All persons desiring to be considered for available positions should submit a resume and application to:

METROPOLITAN DEVELOPMENT AND HOUSING AGENCY

HUMAN RESOURCES DIVISION

701 South Sixth Street, P.O. Box 846 Nashville, Tennessee 37202

Fax - (615) 780-7019

www.Nashville-MDHA.org

Personnel@Nashville-MDHA.org

All applicants will be required to submit an Agency application regardless of whether a resume' is submitted or not. MDHA application is available at <a href="https://www.Nashville-MDHA.org">www.Nashville-MDHA.org</a>. Upon reviewing all applications submitted for job openings, the Human Resources Office will notify those applicants who are selected for personal interviews. Applicants selected for a position must successfully pass a pre-hire physical examination and drug screen in order to be hired. MDHA is certified by the State of Tennessee as a Drug-Free Workplace.

THE METROPOLITAN DEVELOPMENT AND HOUSING AGENCY IS AN EQUAL OPPORTUNITY EMPLOYER AND HIRES REGARDLESS OF RACE, COLOR, NATIONAL ORIGIN, SEX, SEXUAL ORIENTATION, GENDER IDENTITY, AGE, RELIGION, DISABILITY, GENETIC INFORMATION OR ANY OTHER LEGALLY PROTECTED STATUS.

THE METROPOLITAN DEVELOPMENT AND HOUSING AGENCY IS ACCEPTING APPLICATIONS FOR THE FOLLOWING POSITION:

POSITION: LEASING ASSISTANT SALARY: \$35,420 - \$46,048

<u>JOB OBJECTIVE:</u> Under the supervision of the Property Manager or Senior Leasing Assistant, is responsible for providing general administrative support, customer service, clerical, general accounting and leasing duties of a affordable housing property.

**REQUIREMENTS:** Two years of college education from an accredited college or university plus one (1) year of experience in property management, leasing or apartment rental experience. Tax Credit experience is preferred. Candidates with accreditation earned in foreign institutes are encouraged to apply

## **ESSENTIAL JOB DUTIES:**

- Assists in the admission process for residency at a property;
- prepares and maintains complete resident files;
- interviews and assists residents in the leasing and reexamination process;
- accurately charge and post rent payments and other charges and process daily bank report;
- calculates rent, late fees and other charges and posts to residents' accounts;
- answers telephone calls and handles residents' complaints and requests in a courteous manner;
- prepares invoices and receipts to tenants;
- performs back-up duties to property manager in their absence, and communicates with property manager;
- assists with tenant move-in and move-out:
- gives out information on rental policies and procedures in person and over the telephone;
- check and balance residents' accounts and performs other bookkeeping procedures;
- develops full knowledge of application information, screening process and policies regarding rental of apartments:
- prepares leases and related admissions records;
- explains lease and other MDHA policies and procedures;
- assists with annual and interim reexaminations;
- prepares fiscal and management reports;
- performs clerical duties;
- assists property manager in scheduling inspections, make-ready processes and resident interviews;
- assists property manager in procurement purchases and vendor information; orders office supplies and maintains office spending budget;
- efficient and timely processing of all required administrative forms, reports and related information;
- maintains a professional appearance and attitude;
- assists Property Manager in collection of delinquent rents;
- other duties as assigned.

**EQUIPMENT USED:** Automobile, general office equipment.

**SUPERVISION EXERCISED:** May supervise other office support staff

ABILITIES REQUIRED: Knowledge of the principals and practices of public housing and federal, state and local laws and regulations governing housing operations; knowledge of general accounting, budgeting and procurement policies and practices; ability to make good decisions; ability to maintain courteous communications with residents, applicants and the general public; ability to establish working relationships with property managers, service partners and low income residents; ability to perform general clerical duties; detail oriented and ability to handle multiple tasks; willingness, mental and physical ability to perform the duties involved in this classification. Ability to perform work with or without an accommodation that requires sitting, standing, and walking, dexterity of hands and clarity of vision, speech and hearing and powers of observation; other physical duties as required.

**LICENSES REQUIRED:** Valid Tennessee Driver's License.



LAST DATE FOR ACCEPTING APPLICATIONS Wednesday, August 23, 2017 at 3:00 p.m.

TĎD#252-8599
To request a reasonable accommodation or assistance with language interpretation
Contact: 252-8550