

# Metropolitan Development & Housing Agency

## Envision Cayce Resident Survey Summary Tables

June 2013

### Notes:

No response, blank, and not applicable answers are excluded from calculated percentages.

If total line is not shown, respondents were allowed to select more than one response and percentages will not sum to 100%.

### HOUSEHOLD INFORMATION

#### 1. Highest Level of Education - all Adult HH members

	N= 634	
Less than High School	257	41%
High School Diploma/GED	241	38%
Some college, no degree	81	13%
Associate's Degree	7	1%
Bachelor's Degree	1	0%
Certification or Licensure	18	3%
Other	23	4%
Don't Know	6	1%
No Response	23	
Blank	2	
Total	659	

### INCOME AND EMPLOYMENT

#### 2. About how many hours per week does the primary earner in your household work?

	N= 617		202
No one employed	415	67%	NA
<20 hours	48	8%	24%
21-30 hours	75	12%	37%
31-40 hours	59	10%	29%
>40 hours	20	3%	10%
Don't know	0	0%	0%
No Response	4		
Missing	1		
Total	622		

#### 3. Of the adults who are currently employed in your household, which of the following best describes the field(s) in which each adult is currently working? (Check all that apply)

	All N= 578		Of those employed 156
Not Currently Working	422	73%	NA
Restaurant/Food Service	54	9%	35%
Hotel/Hospitality	33	6%	21%
Healthcare/Social Services	25	4%	16%
Retail/Sales	25	4%	16%
Child Care	22	4%	14%
Maintenance/Janitorial	20	3%	13%
Manufacturing	12	2%	8%
Personal Services	7	1%	4%
Clerical or Administrative	6	1%	4%
Industrial	6	1%	4%
Customer Service	5	1%	3%
Education	4	1%	3%
Owner of small business/entrepreneur	4	1%	3%
Construction	3	1%	2%
Entertainment/Music Industry	1	0%	1%
Real Estate	1	0%	1%
Transportation	1	0%	1%
Computer/IT	0	0%	0%
Finance, Insurance	0	0%	0%
Auto Repair	0	0%	0%
Other	29	5%	19%
Don't Know	2	0%	1%
None checked	35		
No Response	9		

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4. If you are looking for work in the future, in which industries would you/they be interested in working? (Check all that apply)		
	N= 620	
Not Interested in Future Employment	148	24%
None Checked	216	35%
Child Care	59	10%
Healthcare/Social Services	51	8%
Restaurant/Food Services	44	7%
Hotel/Hospitality	43	7%
Owner of small business/Entrepreneur	30	5%
Retail/Sales	29	5%
Clerical or Administrative	19	3%
Education	19	3%
Maintenance/Janitorial	17	3%
Personal Services	17	3%
Manufacturing	15	2%
Real Estate	12	2%
Real Estate	12	2%
Construction	10	2%
Entertainment/Music Industry	10	2%
Transportation	10	2%
Industrial	10	2%
Computer/IT	7	1%
Finance, Insurance	7	1%
Auto Repair/Auto Parts	7	1%
Customer Service	5	1%
Anything	24	4%
Other	39	6%
Don't Know	25	4%
No Response	2	
5. What are the things that make it difficult for you or other adults in your household to find and/or keep work? (Check all that apply)		
	N= 612	
Nothing	256	42%
Need Affordable childcare	115	19%
Need transportation	105	17%
Disability	90	15%
Lack professional training	48	8%
Do not have a high school diploma or GED	47	8%
No job opportunities	40	7%
Legal issues - criminal record	18	3%
Health restrictions	16	3%
Caring for a family member who is sick or disabled	10	2%
Language issues	5	1%
Legal issues - citizenship/immigration status	2	0%
Other	9	1%
Don't Know	4	1%
No Response	7	
Blank	3	

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MOBILITY AND TRANSPORTATION		
<b>6. What is the primary mode of transportation for you and your household? (Check all that apply)</b>		
	N= 618	
Your own car/truck	236	38%
Bus	217	35%
Ride from family/friends	128	21%
Walk	20	3%
Taxi	3	0%
Bike	1	0%
Other	7	1%
Don't Know	6	1%
No Response	1	
Blank	3	
<b>7. How big a barrier is transportation when trying to get to work, school, appointments, or to meet daily needs like getting groceries?</b>		
	N= 618	
Very big	88	14%
Somewhat big	149	24%
Not big	42	7%
No problem	337	55%
Don't Know	2	0%
No Response	1	
Blank	3	
Total	622	
<b>8. If you indicated that transportation was a barrier to getting around, what kind of barriers do you face? (Check all that apply)</b>		
	N= 458	
Do not have a valid driver's license	119	26%
Do not have access to a reliable car	197	43%
The car you drive does not have a current registration	4	1%
The car you drive does not have insurance	8	2%
Public transportation is inadequate to get where you need to go	61	13%
Other	33	7%
Don't Know	8	2%
No Response	164	
<b>9. How many drivable cars does your household have?</b>		
	N= 619	
None	382	62%
1	230	37%
2	7	1%
Blank	3	
Total	622	
<b>Average: 0.39</b>		
<b>10. For the primary earner in the household, on average about how long does it take to get to work?</b>		
	N= 207	
Less than 10 minutes	29	14%
10-30 minutes	118	57%
31-45 minutes	36	17%
46-60 minutes	15	7%
More than 60 minutes	9	4%
Don't Know	0	0%
No one employed	410	
No Response	2	
Blank	3	
Total	622	

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### NEIGHBORHOOD RESOURCES AND SERVICES

11. Please let us know how much each of the following are needed in the Cayce Place neighborhood. (Check all that apply)

	Very needed		Somewhat needed		Not needed		Don't Know		NR
Grocery store/Supermarket (N=610)	579	95%	20	3%	9	1%	2	0%	1
Pharmacy/Drug store (N=603)	538	89%	44	7%	17	3%	4	1%	2
Laundromat/Dry cleaner (N=603)	520	86%	47	8%	29	5%	7	1%	1
Library (N=599)	471	79%	74	12%	48	8%	6	1%	3
Community meeting space (N=576)	410	71%	84	15%	69	12%	13	2%	5
Church (N=572)	363	63%	83	15%	116	20%	10	2%	4
Farmers market (N=571)	362	63%	113	20%	89	16%	8	1%	3
Post office (N=574)	327	57%	92	16%	141	25%	14	2%	4
Clothing Store (N=580)	313	54%	102	18%	155	27%	10	2%	4
Restaurant/eatery (N=588)	294	50%	113	19%	174	30%	7	1%	2
Community garden (561)	277	49%	157	28%	114	20%	17	3%	4
Beauty salon/Barber shop (N=570)	276	48%	123	22%	157	28%	14	2%	4
Large retail store (N=567)	268	47%	113	20%	173	31%	13	2%	4
Book store (N=561)	245	44%	125	22%	171	30%	20	4%	3
Bank (N=574)	229	40%	90	16%	246	43%	9	2%	4
Hardware store (N=560)	214	38%	138	25%	186	33%	22	4%	4
Other (N=27)	21	78%	4	15%	1	4%	1	4%	2

12. Do you currently have access to the internet?

N= 617

Yes	426	69%
No	191	31%
Blank	5	
Total	622	

13. How do you and the other members of your household access the internet? (Check all that apply)

N= 496

Smart Phone	347	70%
Home computer	120	24%
Martha O'Bryan Center	66	13%
Library	64	13%
Family/Friend	28	6%
Work or School	17	3%
Other	6	1%
Don't Know	0	0%
No Response	6	
Do not have access to the internet	120	

14. How likely would you be to use a neighborhood computer center if one were built in the Cayce Place neighborhood?

N= 614

Very likely	341	56%
Somewhat likely	147	24%
Somewhat unlikely	18	3%
Not likely	95	15%
Don't Know	13	2%
No Response	3	
Blank	5	
Total	622	

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### SUPPORTIVE SERVICES

15. For each service listed, indicate any services that you or a member of your household has used in the past 12 months. (Check all that apply)

None Selected	Service Listed N= 622		Most Commonly Named Service Provider N= # that indicated service used	
	139	22%	NA	NA
Youth programs			Martha O'Bryan Center	
Food or Grocery Assistance	82	13%	(MOC)	70%
	413	66%	MOC	21%
			Food Stamps	69%
Health Care Services			Cayce Clinic	11%
	324	52%	TN Care	79%
Mental Health Services			Mental Health	
	33	5%	Co-op	73%
Parent/family support	28	5%	MOC	71%
Adult Education	59	9%	MOC	88%
Workforce Development	32	5%	MOC	94%
Adult Financial Literacy	3	0%	MOC	100%
Other	2	0%	NA	NA

16. For each service listed in Q15, indicate your level of satisfaction with the service you have used in the last 12 months.

	Very Satisfied		Satisfied		Not Satisfied		Don't Know		NR
Youth programs (N=97)	67	69%	27	28%	1	1%	2	2%	4
Food or Grocery Assistance (N=413)	229	55%	151	37%	30	7%	3	1%	3
Health Care Services (N=330)	187	57%	125	38%	15	5%	3	1%	3
Mental Health Services (N=43)	25	58%	10	23%	3	7%	5	12%	4
Parent/family support (N=36)	27	75%	4	11%	1	3%	4	11%	4
Adult Education (N=68)	39	57%	25	37%	0	0%	4	6%	5
Workforce Development (N=43)	28	65%	10	23%	1	2%	4	9%	5
Adult Financial Literacy (N=11)	5	45%	1	9%	0	0%	5	45%	5

17. Please check each service that you or a member of your household needs right now. (Check all that apply)

None	N= 604	
	103	17%
Job training	355	59%
Computer training programs	285	47%
College prep	272	45%
Youth programs	263	44%
Credit Repair	260	43%
GED Prep/Testing	254	42%
Transportation Assistance	232	38%
Financial Assistance	231	38%
Services for individuals with disabilities	230	38%
Budgeting/Financial Literacy	227	38%
Homeownership counseling	224	37%
Senior services	221	37%
Parenting skills classes	213	35%
Physical Fitness Program	211	35%
Emergency food bank	205	34%
Small-business training	201	33%
Nutrition Counseling	167	28%
Health and wellness information	166	27%
Alcohol or drug treatment	162	27%
Individual or family counseling	154	25%
ESL Program	100	17%
Other	6	1%
Don't Know	3	0%
No Response	18	

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<b>18. If you or others in your household do not use the social services that are available now, what are the most important reasons for not using them? (Check all that apply)</b>				<i>N= 578</i>	
Nothing; I have no trouble accessing services	397	69%			
I do not know about the services available	104	18%			
The services I need are not available	31	5%			
Services are offered at inconvenient times	25	4%			
It takes too long to get services; there is a waitlist	24	4%			
I'm not eligible	13	2%			
Don't have transportation to the services needed	11	2%			
The services are too expensive	10	2%			
Don't have child care during the times the service(s) are offered	10	2%			
There are problems with staff within service agencies	8	1%			
Other	3	1%			
Don't Know	13	2%			
No Response	40				
Blank	4				
<b>SPECIAL NEEDS</b>					
<b>19. Does anyone in your household have a physical disability?</b>				<i>N= 617</i>	
Yes	94	15%			
No	517	84%			
Don't Know	5	1%			
No Response	1				
Blank	5				
Total	622				
<b>20. Does anyone in your household have a mental disability?</b>				<i>N= 617</i>	
Yes	74	12%			
No	535	87%			
Don't Know	8	1%			
No Response	0				
Blank	5				
Total	622				
<b>21. If someone in your household has a disability, of any kind, what services would best assist them with managing their day to day activities? (Check all that apply)</b>				<i>All N= 587</i>	
No one in household has a disability	448	76%	<i>Those with Disability 139</i>		NA
Better transportation options	62	11%			45%
Accessible housing unit	46	8%			33%
Mental health counseling	42	7%			30%
Access to treatment/medication	28	5%			20%
Assistance with paying bills/handling finances	21	4%			15%
Homemaker services	20	3%			14%
Home visits from a social worker	20	3%			14%
In home health assistance	15	3%			11%
Other	7	1%			5%
Don't Know	7	1%			5%
No Response	30				
Blank	5				
<b>22. What do you see as the most important issues affecting disabled individuals that you know? (Check all that apply)</b>				<i>N= 587</i>	
Transportation	195	33%			
Living independently	161	27%			
Physical barriers to getting around	156	27%			
Crime/Personal safety	123	21%			
Health care costs	113	19%			
Family Support/Connections	95	16%			
Prescription drug costs	92	16%			
Housing options	86	15%			
Quality health care	71	12%			
Social supports	58	10%			
Quality special needs education	37	6%			
Other	4	1%			
Don't Know	153	26%			
No Response	55				
Blank	5				

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CHILDREN AND YOUTH				
23. Do you have any children ages 18 or younger living in your household that you care for?				
		N= 617		
Yes	467	76%		
No	147	24%		
Don't Know	3	0%		
No Response	0			
Blank	5			
Total	622			
24. How would you describe your relationship to these children? (Check all that apply)				
		N= 475		
Parent	452	95%		
Grandparent	25	5%		
Other	3	1%		
Don't Know	0	0%		
No children living in household	130			
No Response	0			
Blank	17			
25. For any child ages 0-5 in the household, please indicate how many currently attend the following? (Check all that apply)				
		Households N= 296	Children N=349	
Not enrolled in an early learning program	115	39%	33%	
Head Start	98	33%	28%	
Early Head Start	67	23%	19%	
Martha O'Bryan Center Early Learning Center	46	16%	13%	
Kindergarten	16	5%	5%	
Other early learning program	5	2%	1%	
Don't Know	2	1%	1%	
No Response	11			
Blank	82			
No children ages 0-5 in household	236			
26. For any school-aged child in the household (K-12), please indicate the school(s) they attend.				
		Households N= 317	Children N=398	
Kirkpatrick Elementary School	118	37%	30%	
Stratford High School	73	23%	18%	
Warner Elementary School	61	19%	15%	
Bailey Middle School	54	17%	14%	
Ross Elementary School	12	4%	3%	
East Literature Magnet	8	3%	2%	
East End Preparatory School	7	2%	2%	
Smithson Craighead	6	2%	2%	
KIPP	5	2%	1%	
Hunter's Lane High School	4	1%	1%	
Liberty Collegiate Academy	3	1%	1%	
Eakin Elementary School	3	1%	1%	
Jere Baxter Middle School	3	1%	1%	
Maplewood High School	2	1%	1%	
Alex Green Elementary School	2	1%	1%	
Other	35	11%	9%	
Blank	305			
27. How safe do you feel that your children are at school and traveling to and from school?				
		At School N= 376	Traveling to and from School N= 369	
Very safe	152	40%	239	65%
Somewhat safe	121	32%	82	22%
Somewhat unsafe	45	12%	14	4%
Very unsafe	27	7%	4	1%
Don't Know	31	8%	30	8%
No Response	69		68	
Blank	177		185	
Total	622		622	

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HEALTH		
<b>28. Where do you and other family members most often go when you are sick or in need of health advice?</b>		
	N= 618	
Primary Care Doctor	403	65%
United Neighborhood Health Services	92	15%
Emergency room	103	17%
Not receiving health services	12	2%
Other	7	1%
Don't Know	1	0%
No Response	1	
Blank	3	
Total	622	
<b>29. What are the primary unmet health care needs of your household or community? (Check all that apply)</b>		
	N= 606	
None	251	41%
Dental services	292	48%
Eye care	231	38%
Domestic violence services	156	26%
Primary health care	129	21%
Substance abuse treatment	124	20%
Smoking cessation services	124	20%
First aid/CPR training	119	20%
Nutrition and exercise programs	117	19%
Mental health counseling and services	112	18%
Services to help alleviate stress, anxiety, depression	110	18%
Health screening services	106	17%
Health education/prevention	95	16%
Pediatric care	94	16%
Child inoculation	91	15%
Treatment for upper respiratory diseases	87	14%
Health parent/child programs	83	14%
Prenatal care	81	13%
Other	6	1%
Don't Know	22	4%
No Response	16	
<b>30. What, if any, barriers do you face in accessing quality affordable health care? (Check all that apply)</b>		
	N= 607	
None	397	65%
Cost	107	18%
Transportation	105	17%
Eligibility	76	13%
Long waiting room times	56	9%
Waitlist	43	7%
Offices are not open when I need them	25	4%
Don't know where to access services	18	3%
Don't have time	16	3%
Language or cultural barriers	12	2%
Other	3	0%
Don't Know	10	2%
No Response	11	
Blank	4	



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### PUBLIC SAFETY

	<i>Your neighborhood during the day</i> N= 602		<i>Your neighborhood during the night</i> N= 611		<i>The unit you live in</i> N= 606	
31. How safe do you feel in the following?						
Very safe	87	14%	47	8%	192	32%
Somewhat safe	287	48%	175	29%	259	43%
Somewhat unsafe	102	17%	168	27%	73	12%
Very unsafe	132	22%	209	34%	79	13%
Don't know	5	1%	12	2%	3	0%
No Response	1		1		3	
Blank	8		10		13	
Total	622		622		622	

32. How often would you say crime occurs in the Cayce Place neighborhood?	N= 612	
Frequently	417	68%
Sometimes	102	17%
Rarely	22	4%
Never	3	0%
Don't Know	68	11%
No Response	2	
Blank	8	
Total	622	

33. Have you experienced any of the following crimes? (Check all that apply.)	N= 609	
None	57	9%
Hearing gun shots	480	79%
Teenage fighting	345	57%
Sale of drugs	283	46%
Gang-related activity	258	42%
Use of drugs	246	40%
Assault/Physical attack	227	37%
Theft/Burglary	223	37%
Bullying	209	34%
Gang recruitment	146	24%
Murder	121	20%
Paying for or selling sex	67	11%
Recruitment for prostitution	61	10%
Other	2	0%
Don't Know	57	9%
No Response	13	

34. If you indicated you have experienced a crime in Q33, where did the crime(s) occur?	<i>At Home</i>		<i>In the neighborhood</i>		<i>At school</i>		<i>Other</i>		<i>Don't know</i>		<i>NR</i>
Teenage fighting (N=357)	11	3%	339	95%	8	2%	1	0%	6	2%	2
Bullying (N=220)	10	5%	205	93%	5	2%	1	0%	6	3%	1
Sale of drugs (N=288)	6	2%	278	97%	2	1%	0	0%	6	2%	1
Use of drugs (N=250)	5	2%	245	98%	1	0%	0	0%	6	2%	1
Gang-related activity (N=264)	5	2%	253	96%	4	2%	0	0%	6	2%	1
Gang recruitment (N=158)	5	3%	147	93%	1	1%	0	0%	6	4%	1
Theft/Burglary (N=223)	12	5%	205	92%	0	0%	2	1%	6	3%	1
Hearing gun shots (N=482)	12	2%	467	97%	1	0%	1	0%	5	1%	1
Assault/Physical attack (N=240)	7	3%	228	95%	1	0%	0	0%	6	3%	3
Recruitment for prostitution (N=74)	2	3%	65	88%	0	0%	1	1%	6	8%	1
Paying for or selling sex (N=76)	3	4%	67	88%	0	0%	0	0%	6	8%	1
Murder (N=128)	5	4%	114	89%	0	0%	2	2%	6	5%	1
Other (N=11)	0	0%	3	27%	1	9%	1	9%	6	55%	2

35. How needed to you feel each of the following are to make the Cayce Place neighborhood safer?	<i>Very Needed</i>		<i>Needed</i>		<i>Not Needed</i>		<i>Don't Know</i>		<i>NR</i>	<i>Blank</i>
Better Security Systems (N=604)	521	86%	58	10%	15	2%	10	2%	1	17
Better street lighting (N=594)	482	81%	65	11%	34	6%	15	3%	2	24
Youth violence/Crime prevention programs (N=581)	461	79%	71	12%	18	3%	31	5%	0	41
Anti-gang initiatives (N=564)	452	80%	57	10%	22	4%	33	6%	1	57
More visible Police Patrol (N=601)	450	75%	68	11%	64	11%	19	3%	1	20
Development features that increase "Eyes on the Street" (e.g., porches, sidewalks) (N=563)	407	72%	61	11%	65	12%	30	5%	3	56
Community Crime Watch Program (N=573)	392	68%	56	10%	97	17%	28	5%	1	48
Community Policing (N=567)	375	66%	59	10%	99	17%	34	6%	4	51
Other (N=42)	34	81%	2	5%	0	0%	6	14%	0	580

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HOUSING		
<b>36. If Cayce Place is redeveloped, what physical improvements would you like to see in the new units? (Check all that apply)</b>		
	N= 608	
Larger units	557	92%
Private back yards	548	90%
Private front yards	545	90%
More parking	520	86%
More recreational space	479	79%
More attractive buildings	449	74%
Other	59	10%
Don't Know	6	1%
No Response	5	
Blank	9	
<b>37. If Cayce Place is redeveloped, are you interested in living in one of the redeveloped units?</b>		
	N= 609	
Yes, I would like to live in one of the new replacement units	476	78%
No, I would not want to live in a new replacement unit	45	7%
I need more information before I can state a preference	45	7%
Don't Know	43	7%
No Response	4	
Blank	9	
Total	622	
<b>38. If you were to move into a redeveloped unit, would you need any of the following special accommodations? (Check all that apply, leave blank if none)</b>		
	N= 622	
Physical accessibility	60	10%
Visual accessibility	18	3%
Hearing accessibility	7	1%
Other	6	1%
Don't Know	39	6%
Blank/None	295	47%
No Response	209	34%
CIVIC ENGAGEMENT		
<b>39. Are you currently participating in any of the following associations/organizations that are located in your community or neighborhood? (Check all that apply)</b>		
	N= 602	
None	507	84%
Cayce Place Resident Association	75	12%
Religious Organization (e.g., church, synagogue)	20	3%
Civic Organization	8	1%
Other	1	0%
Don't Know	2	0%
No Response	11	
Blank	9	
<b>40. If you are not involved in community associations/organizations, how likely is it that you will participate in these activities in the future?</b>		
	N= 587	
Very likely	138	24%
Somewhat likely	158	27%
Somewhat unlikely	31	5%
Not likely	209	36%
Don't Know	51	9%
No Response	14	
Blank	21	
Total	622	
<b>41. Do you have family members living in other unit(s) in Cayce Place?</b>		
	N= 611	
Yes	171	28%
No	430	70%
Don't Know	7	1%
No Response	3	
Blank	11	
Total	622	

# Metropolitan Development & Housing Agency

## Envision Cayce Resident Survey Summary Tables

June 2013

42. How do you feel about each of the following statements about the Cayce Place community?													
	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know		NR	Blank	
I feel like a member of the Cayce Place community. (N=595)	116	19%	229	38%	127	21%	105	18%	29	5%	18	9	
I belong in this community. (N=588)	76	13%	203	35%	166	28%	154	26%	20	3%	22	12	
I have a say about what goes on in my community. (N=588)	52	9%	200	34%	166	28%	170	29%	26	4%	20	13	
I have good relationships with others in my community. (N=589)	114	19%	262	44%	100	17%	121	21%	68	12%	19	13	
Most people around here are willing to help their neighbors. (N=590)	68	12%	244	41%	119	20%	144	24%	63	11%	19	13	
This is a close-knit community. (N=590)	55	9%	232	39%	129	22%	152	26%	59	10%	19	13	
People in this community can be trusted. (N=591)	21	4%	111	19%	207	35%	235	40%	59	10%	18	13	
People in this community generally get along with each other. (N=589)	35	6%	209	35%	145	25%	172	29%	71	12%	20	13	
People in this community share the same values. (N=590)	29	5%	152	26%	171	29%	200	34%	71	12%	19	13	
43. How do you usually get information about what is going on in your community/neighborhood (Check all that apply)													
N= 604													
Word of mouth (family/friends)	423	70%											
Info from community organizations (i.e., mailings, posters, meetings, etc.)	310	51%											
TV	104	17%											
Internet	37	6%											
Newspaper	37	6%											
Radio	19	3%											
Other	4	1%											
Don't Know	0	0%											
No Response	5												
Blank	13												
44. Would you be interested in participating in a resident advisory group in any of the following areas to advise on the planning process for the redevelopment of the Cayce Place community? (Check all that apply)													
N= 562													
Not interested in participating in a resident advisory group	327	58%											
Public Safety	120	21%											
Education and Youth Activities	118	21%											
Adult education, jobs, and family supports	120	21%											
Housing	115	20%											
Neighborhood services, businesses, and conditions (e.g., trash, housing stock, quality of parks)	103	18%											
Other	0	0%											
Don't Know	49	9%											
No Response	47												
Blank	13												