



Metropolitan Development and Housing Agency

Rental Assistance Department

620 Dew Street • Nashville, Tennessee 37206
Mailing Address: P O Box 846 Nashville, Tennessee 37202
Telephone (615) 252-6500 • TDD (615) 252-8599
www.nashville-mdha.org

Service Complaint Reporting Form

(This form is for complaints regarding interaction you have had with MDHA Rental Assistance Department staff. To report program fraud, please use our Program Fraud Form)

Most issues can be resolved easily and quickly by the department supervisors. If you are not satisfied with an action by our staff, complete the form below to request that a supervisor review and respond to your complaint. If unsatisfied with the supervisor's response, you may then request that your issue be reviewed by the department Assistant Director. Note: the Rental Assistance Department will not act upon anonymous complaints. Giving your name and contact information is required as we may need to ask you for more details and may not be able to complete the investigation if we cannot reach you.

Please submit this form by mail to the address above or via e-mail to Section8@nashville-mdha.org

Your name: _____ Your address: _____

Your phone number: _____ Your e-mail address: _____

Please give as much information and as many details as possible. If necessary, use the back of this form.

When did the event about which you are complaining occur? Date: _____ Time: _____

Name of the person(s) involved in this event: _____

Where did this event occur? (please circle one) MDHA office Phone call Other

Who witnessed this event? Name(s): _____

Contact phone number(s): _____

What occurred at this event about which you are complaining?

Your signature: _____ Date: _____